

From 2025 all citizens of Bonaire, Sint Eustatius and Saba receive a citizen service number (BSN),
one reliable personal number that is being used by the official authorities of Bonaire, Sint Eustatius and Saba.

Determine how the BSN is issued

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Legislative amendments

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Adjust systems and services

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Testing of systems

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Ensure that authorised organisations can use the BSN

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Train employees of Census Office

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Inform the citizens

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- Examine manner of issue
- Coordinate with Census Office
- Prepare and adopt implementation plan

- Implement legislative amendments

- Adjust Logical Design
- Adjust systems
- File comparison
- Involve and inform stakeholders

- Elaborate test scenarios
- Go through scenarios
- Test new functionalities
- User acceptance tests

- Gear authorisations to new situation
- Inform authorised organisations

- Map work processes
- Coordinate with Census Office departments
- Adjust existing training material and develop new material
- Train and supervise employees of Census Office

- Information on websites and social media
- Develop information tools
- Public campaign

- All citizens have a BSN
- Census Office departments issue a BSN
- Authorised organisations receive the BSN



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Inform the citizens

Together with the Census Office departments, we examine and discuss the various options for issuing the BSN to residents. This will result in the choice of how to issue the BSN. This is laid down in an implementation plan. This plan describes the implementation strategy and approach on how the BSN will be issued to the citizens.

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a BSN
the BSN



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A number of legislative amendments are required to introduce the BSN. These enable, among other things, Public Entities to assign the BSN to their citizens, to register it in their population records (Personal Records Database in Bonaire, Sint Eustatius and Saba) and to process it.

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- All citizens have a BSN
- Census Office is responsible for issuing BSNs
- Authorised organisations can use the BSN



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To make sure that all systems will shortly practically work properly, extensive testing is carried out. Various test scenarios are created for the testing. Together with involved parties, e.g. suppliers, authorised organisations, and Public Entities, these scenarios are run through. If all tests go well and the new functionality meets the requirements, it can be put into use.

- Map work processes
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- **All citizens have a BSN**
- **Census Office departments issue a BSN**
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The introduction of the BSN may affect the authorisations. Together with authorised organisations, we will ensure that, where possible, their authorisations are aligned with the new situation. So that, from 2025 onwards, they can be provided with personal data that are required in the performance of their tasks and responsibilities.

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The introduction of the BSN causes changes in the work processes in the Census Office departments. These changes will be collected and adapted in the current information and instruction material. In addition, the need for the development of new material will be assessed. The employees of the Census Office departments are included in this and they receive explanations and guidance on the implementation of the adjustments. So that they can assign (new) residents a BSN from 2025, if they do not yet have a BSN.

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Inform residents that they will have a BSN from 2025. The information specifically focuses on what a BSN is and how the citizens should handle it.

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